

# **Student Satisfaction Survey for the Academic Year 2017-18**

**Prepared as per the Guideline of**



**NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL**

**By**

**Report Prepared By**

**Dr C. K. Chauhan**

**IQAC Co-ordinator**



**Internal Quality Assurance Cell**



**Government Science College, Gandhinagar**

**Government Science College,  
Sector – 15, G-Road, Near Mahatma Mandir,  
Gandhinagar – 382016  
Gujarat**

## Government Science College, Gandhinagar



### Online Student Satisfaction Survey

(For Academic Year : 2017 – 18)



#### Guidelines / Instructions for Students to fill the Questionnaire :

1. As per the NAAC (National Assessment and Accreditation Council) guideline, Government Science College, Gandhinagar is conducting an online “**Student Satisfaction Survey**” regarding Teaching – Learning & Evaluation under the umbrella of Internal Quality Assurance Cell (IQAC) of the college.
2. **Student Satisfaction Survey (SSS)** will help to upgrade the quality of Teaching – Learning & Evaluation in the college.
3. Online link to the **Student Satisfaction Survey** is available on college website. URL for online link is : <https://goo.gl/forms/HNTCHLGcwpR7qtOv2>
4. A student will have to respond to all the questions given in the following format with his / her sincere efforts and thoughts. His / her identity and personal details will not be disclosed.
5. SSS questionnaire is in English. It is divided in Two parts, namely, **Personal Details** and **Questions for Student Satisfaction Survey**.
6. There are total **21 Questions** (20 objective & 01 subjective) in this Questionnaire for **Student Satisfaction Survey**.
7. First 20 Questions are just like a Multiple Choice Questions. Each question has five responses, you have to choose the most appropriate response.
8. The questionnaire will be based on Five Point Scale, that means the responses are scaled on a scale of 0 to 4.
9. Most positive response will be rated as 4 points and the most negative response will be rated as 0 point.
10. Question No. 21 is qualitative / descriptive in nature. Here, in the response to question no. 21, student has an opportunity to give his / her brief suggestions for improvements in Teaching – Learning & Evaluation.
11. Kindly restrict your response to teaching learning & evaluation process only.
12. All questions should be compulsorily attempted.
13. Repetition of Name, e-mail address, Mobile number is not allowed.
14. As soon as survey is initiated by coordinator of IQAC it has to be completed within 10 days.
15. Each Head of the Department encourage students to participate in survey and guide them about survey to make the SSS possible within the given time period.
16. Before going to fill up the online survey Students are requested to keep ready their Roll Number, Enrolment Number & Aadhaar Number as a ready reference. So, that students can go quickly to fill up the form.

**Coordinator, IQAC**

**Principal**

## Online Google Form

### Government Science College, Gandhinagar Student Satisfaction Survey on Teaching – Learning and Evaluation Process For The Academic Year 2017-18

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**Part : 1 : PERSONAL DETAILS :**

(Student's identity and personal details will not be disclosed) \* Required

**SURNAME** (In CAPITAL Letters)\* .....

**NAME** (In CAPITAL Letters)\* .....

**Father's Name** (In CAPITAL Letters)\* .....

**Please confirm this is the first and only time you answer this survey for the Academic Year 2017-18** \*Mark only one oval.

Yes / No

**Which degree program are you pursuing now?**\* Mark only one oval.

B.Sc. / M.Sc.

**Semester**\* Mark only one oval.

2 / 4 / 6

**Roll Number \*** : .....

**Enrollment Number\*** : .....

**AADHAAR Number\*** : .....

**Mobile Number\***: .....

**E-mail ID\***: .....

**What Subject / Group area are you currently pursuing?** \*Mark only one oval.

PMC / PMS / MBZ / CBP / BZC

PC / CP / PM / MP / BC / BZ / MB / MZ

PHYSICS / CHEMISTRY / MATHS / MICRO-BIOLOGY / BOTANY / ZOOLOGY

**Gender** \* Check all that apply.

Male / Female / Transgender

**Age (Completed Years Only)\*** : .....

**Category\*** Check all that apply.

General / SC / ST / SEBC

**Percentage Obtained in Last Semester\*** : .....

**Part : 2 : Questions for Student Satisfaction Survey :**

A student will have to respond to all the questions given in the following format with his / her sincere efforts and thoughts.

**1. How much of the syllabus was covered in the class?\* Mark only one oval.**

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

**2. How well did the teachers prepare for the classes?\* Mark only one oval.**

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

**3. How well were the teachers able to communicate?\* Mark only one oval.**

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

**4. The teacher's approach to teaching can best be described as\* Mark only one oval.**

- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

**5. Fairness of the internal evaluation process by the teachers\*** *Mark only one oval.*

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

**6. Was your performance in assignments discussed with you?\*** *Mark only one oval.*

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never

**7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students\*** *Mark only one oval.*

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

**8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.\*** *Mark only one oval.*

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0– Not at all

**9. The institution provides multiple opportunities to learn and grow.\*** *Mark only one oval.*

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral

- 1 – Disagree
- 0– Strongly disagree

**10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.\*** *Mark only one oval.*

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

**11. Your mentor does a necessary follow-up with an assigned task to you.\***

*Mark only one oval.*

- 4 – Every time
- 3 – Usually
- 2 – Occasionally / Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

**12. The teachers illustrate the concepts through examples and applications.\***

*Mark only one oval.*

- 4 – Every time
- 3 – Usually
- 2 – Occasionally / Sometimes
- 1 – Rarely
- 0 – Never

**13. The teachers identify your strengths and encourage you with providing right level of challenges. \*** *Mark only one oval.*

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

**14. Teachers are able to identify your weaknesses and help you to overcome them.\*** *Mark only one oval.*

- 4 – Every time
- 3 – Usually
- 2 – Occasionally / Sometimes
- 1 – Rarely
- 0 – Never

**15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.\*** *Mark only one oval.*

- 4 – Strongly Agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly Disagree

**16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.\*** *Mark only one oval.*

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**17. Teachers encourage you to participate in extracurricular activities.\***

*Mark only one oval.*

- 4 – Strongly Agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly Disagree



**18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.\*** *Mark only one oval.*

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.while teaching.\*** *Mark only one oval.*

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

**20. The overall quality of teaching-learning process in your institute is very good.\***  
*Mark only one oval.*

- 4 – Strongly Agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly Disagree

**21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.\***

.....

.....

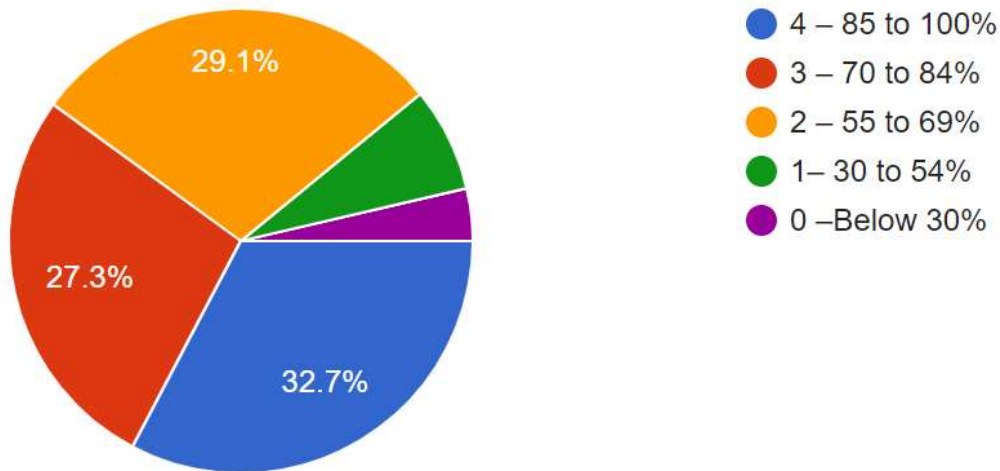
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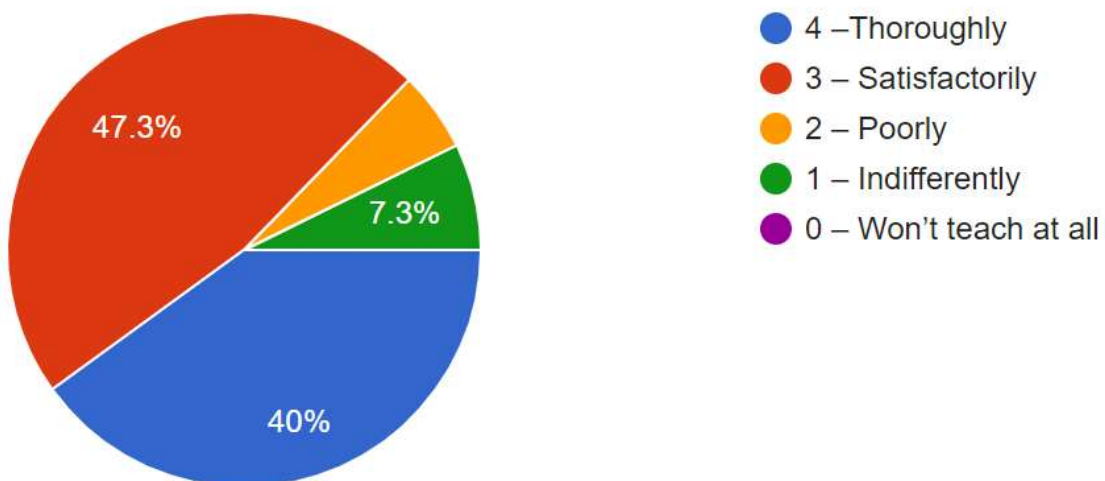
I have given responses on my own as per my knowledge with my sincere efforts on the basis of my experiences with the college. *Mark only one oval.*

I am agree with the statement & responses given by me

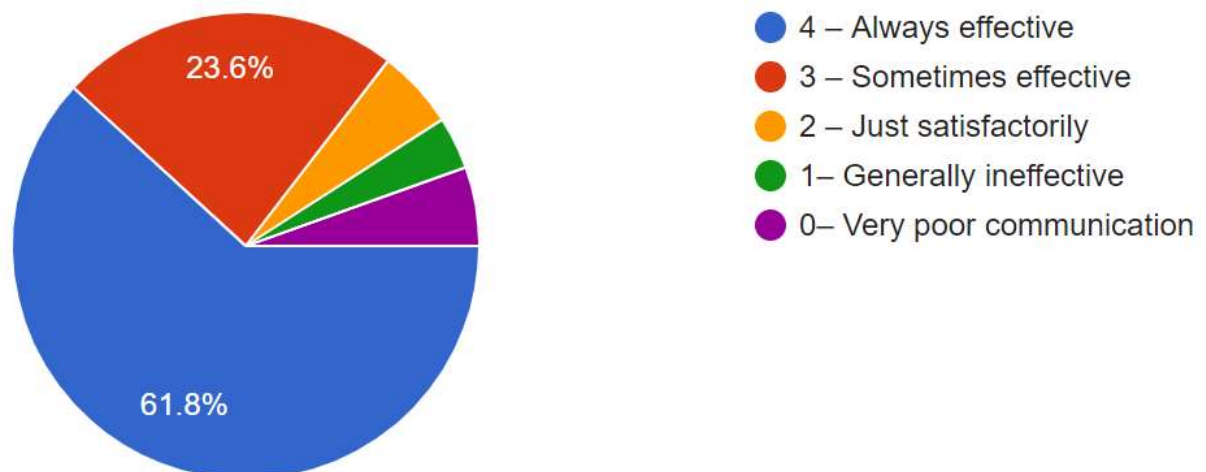
**Q. 1 : How much of the syllabus was covered in the class?**



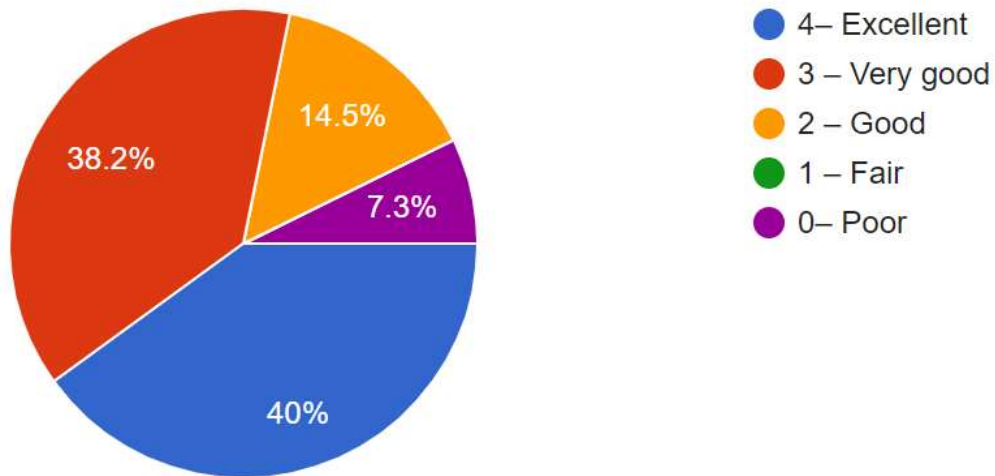
**Q. 2 : How well did the teachers prepare for the classes?**



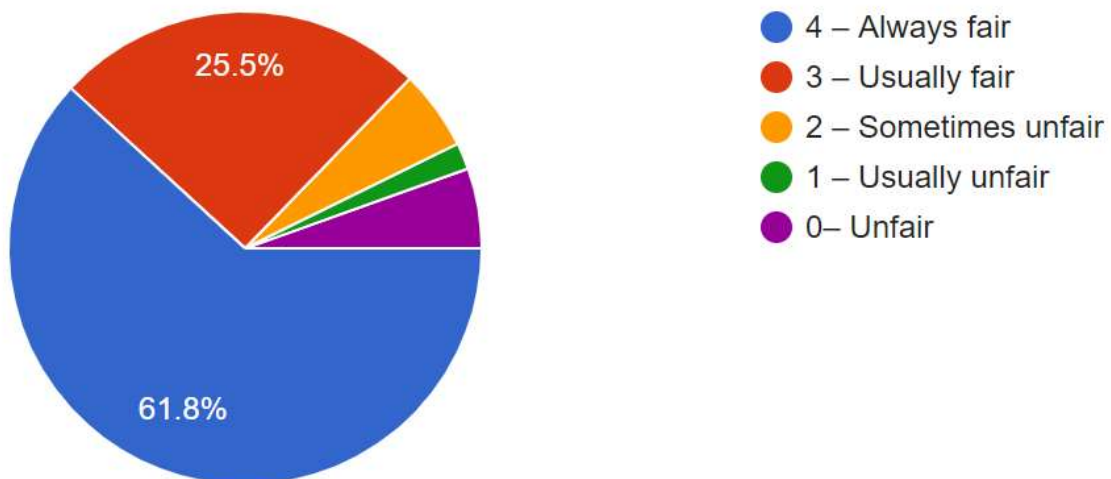
**3. How well were the teachers able to communicate?**



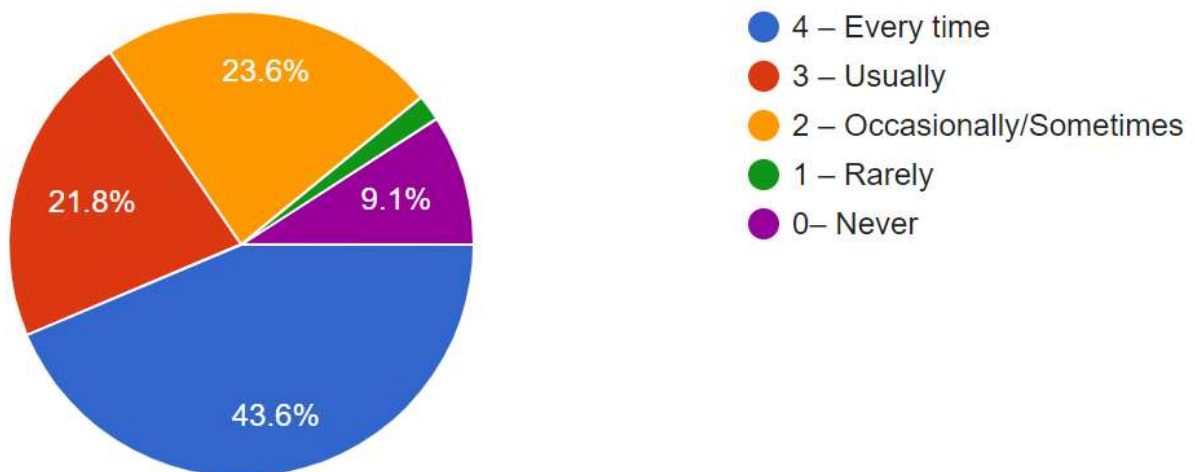
**Q. 4 : The teacher's approach to teaching can best be described as**



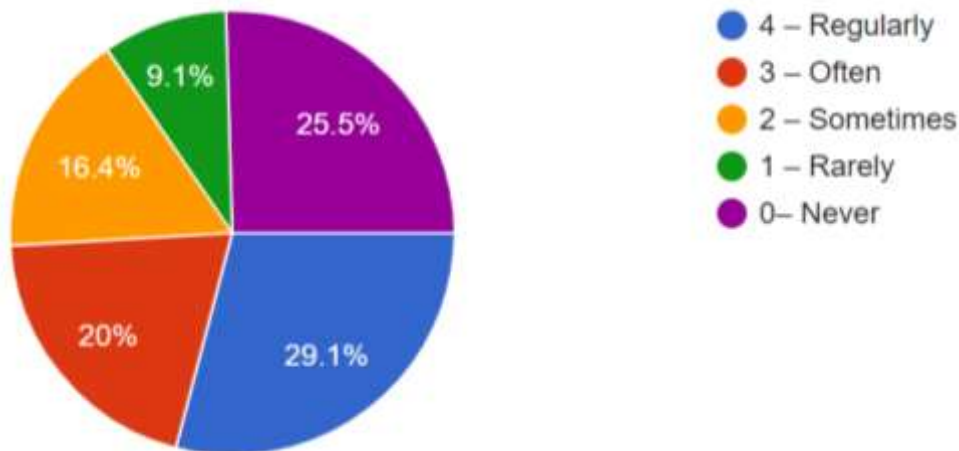
**Q. 5 : Fairness of the internal evaluation process by the teachers**



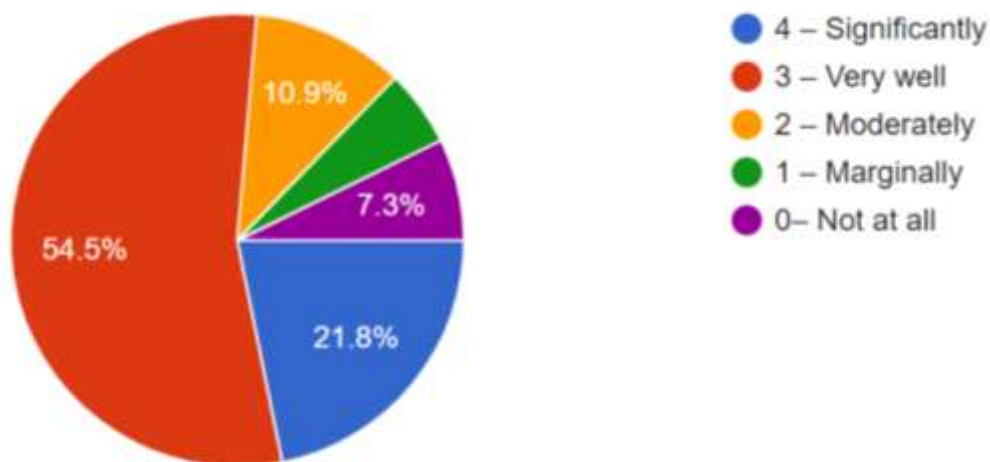
**Q. 6 : Was your performance in assignments discussed with you?**



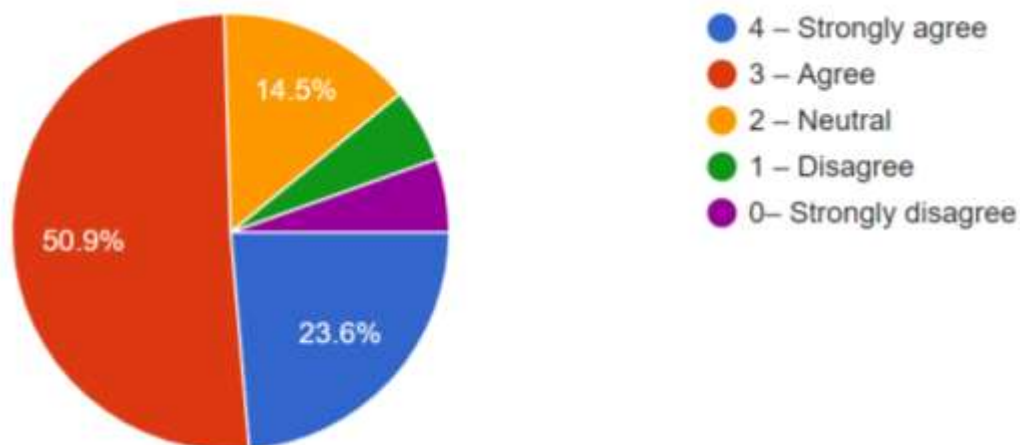
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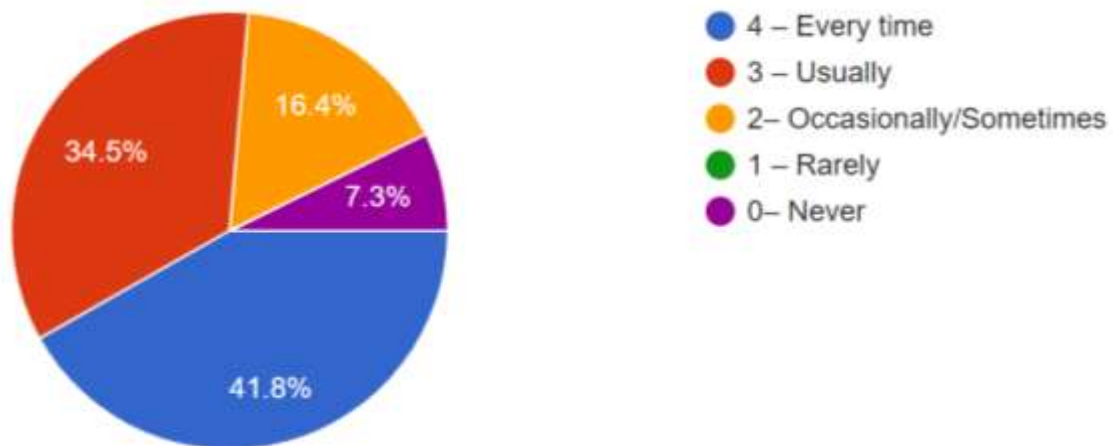
**Q. 8 : The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth**



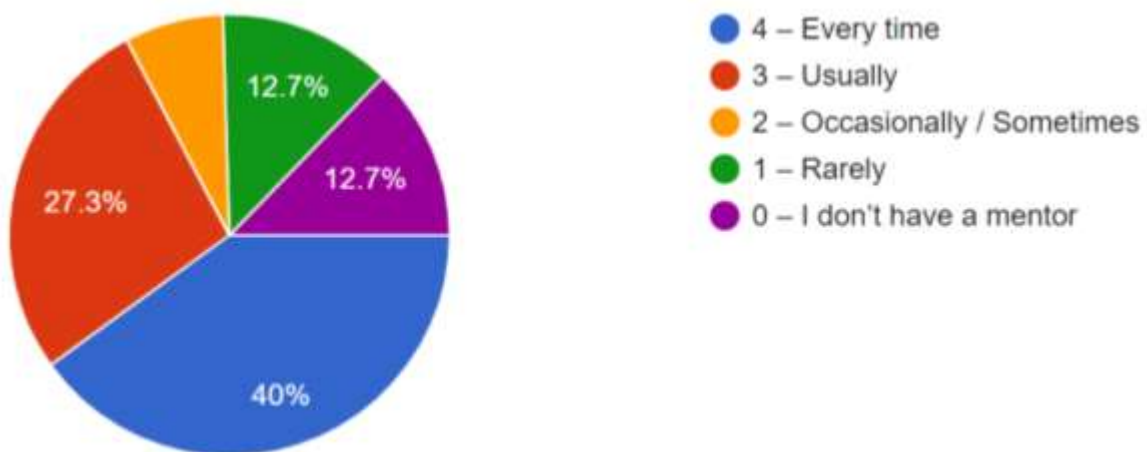
**Q. 9 : The institution provides multiple opportunities to learn and grow**



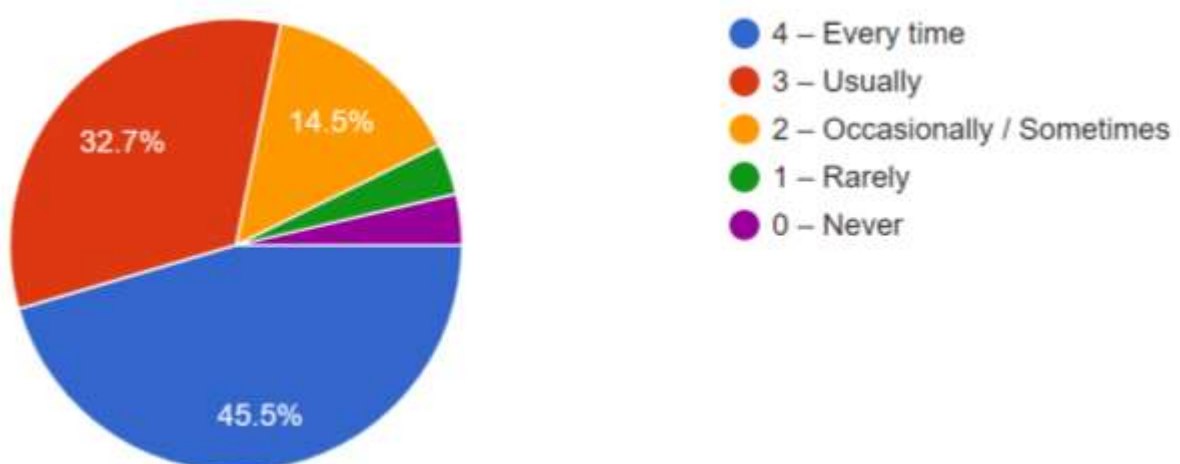
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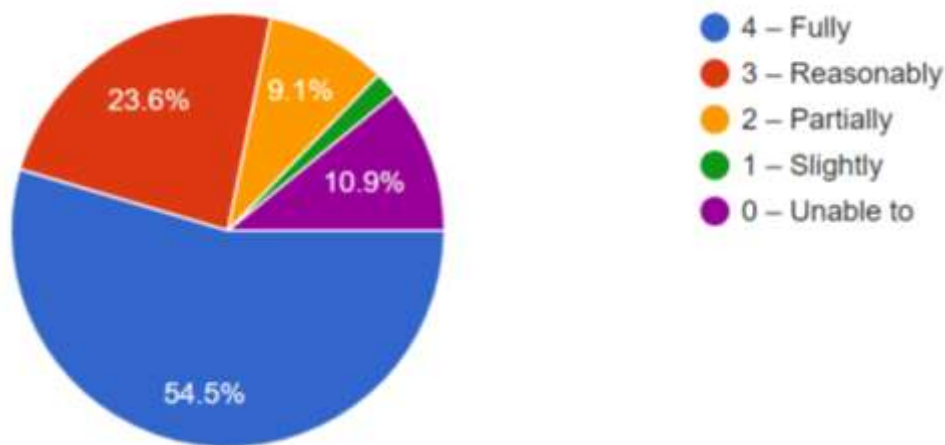
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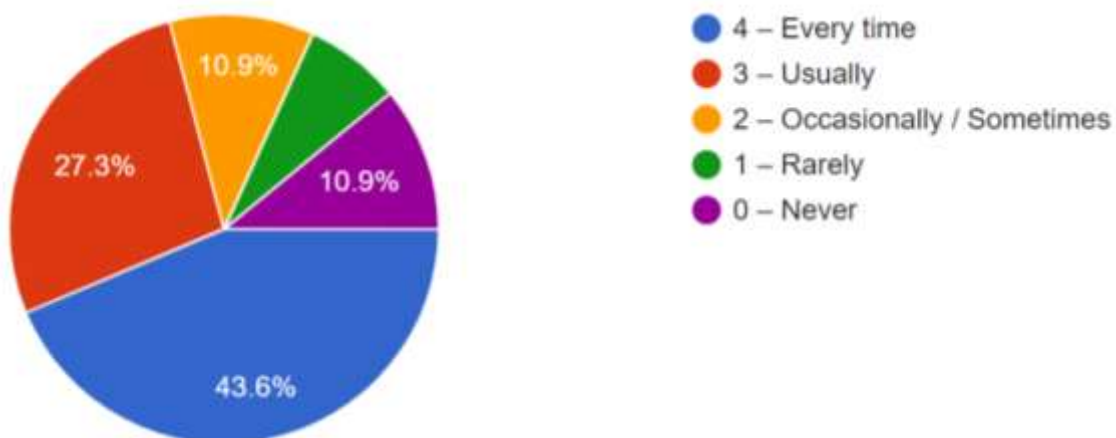
**Q. 12 : The teachers illustrate the concepts through examples and applications**



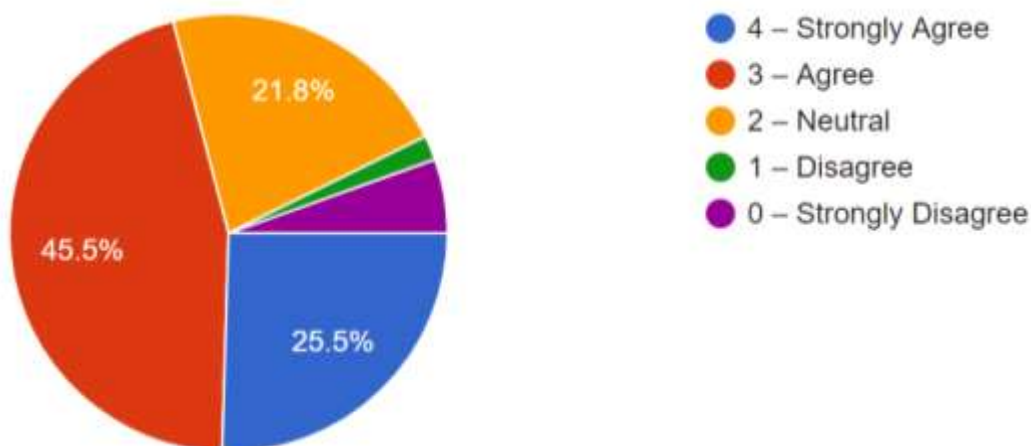
**Q. 13 : The teachers identify your strengths and encourage you with providing right level of challenges**



**Q. 14 : Teachers are able to identify your weaknesses and help you to overcome them**

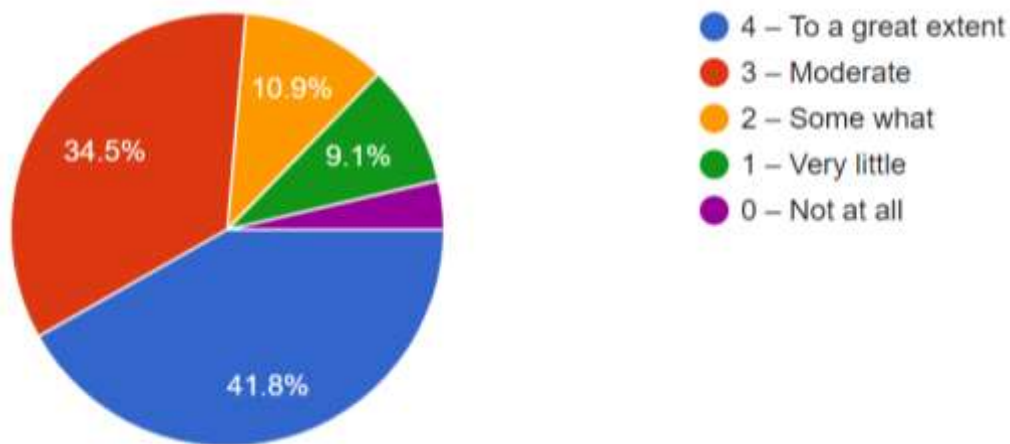


**Q. 15 : The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process**

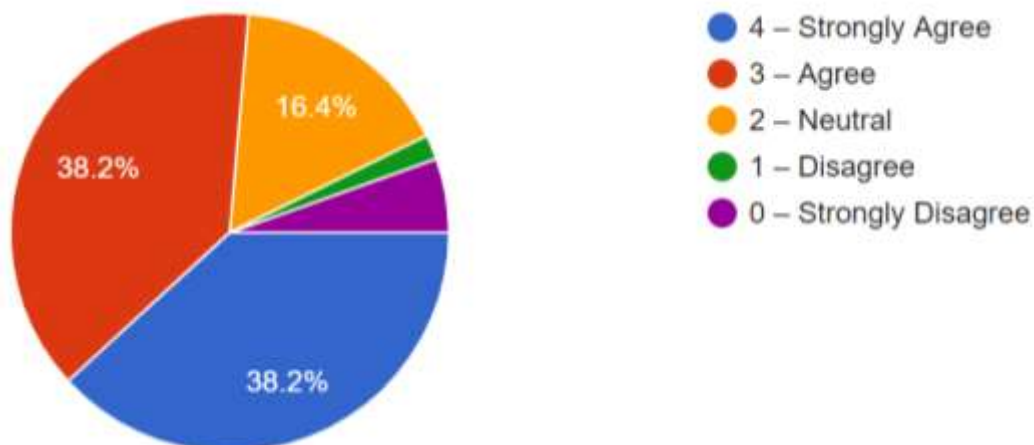




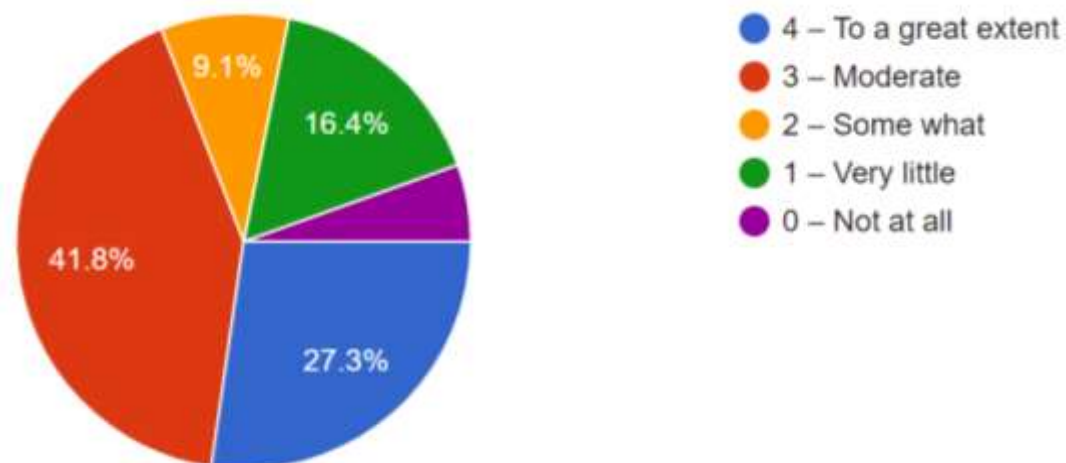
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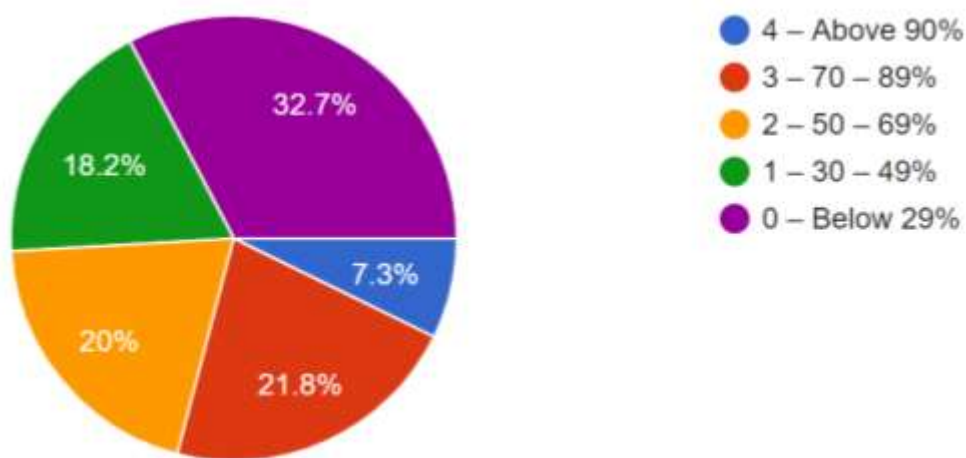
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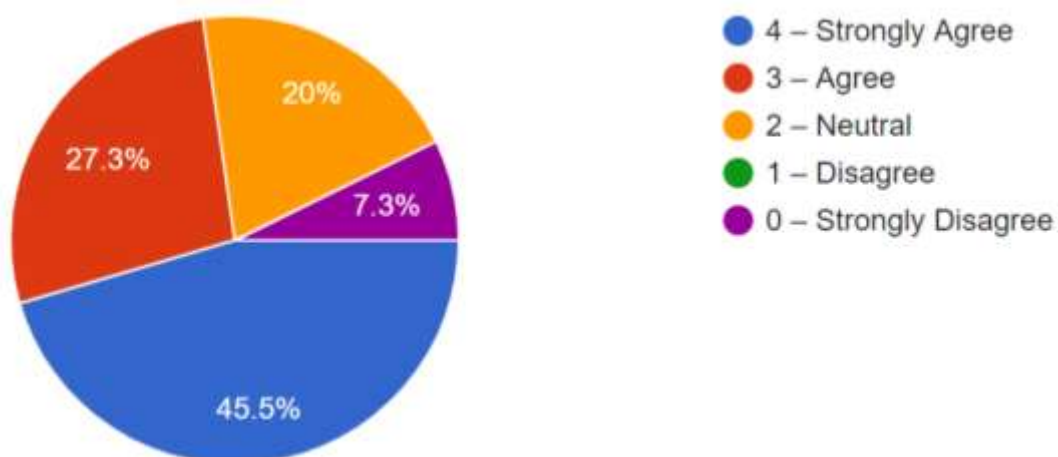
**Q. 18 : Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work**



**Q. 19 : What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching**



**Q. 20 : The overall quality of teaching-learning process in your institute is very good**



**Q. 21 : Give three observation / suggestions to improve the overall teaching – learning experience in your institution :**

**Observations :**

- Very good college for students
- Very good teaching staff
- Learning experience is good
- Very good activities are carried out in our college
- The practicals are going very well in our college
- Practical are always best in my institute
- Teachers are hardworking, honest and regular
- Teaching is excellent



- Teaching level is very grateful and helpful
- Teachers are responsive
- Every faculties are very supportive and there is no question or doubt...
- We are lucky that we get beat knowledge from the institute
- Very good activities in our college
- No suggestions at all

**Suggestion :**

- Please don't engage teachers in other administrative work
- We are requesting to let them (teachers) free from other administrative duty so that they can give us time for completing our course
- Do not assign any other work than academic to professors, because of that they can't give total concentration on students
- Encourage students for their future goals
- Communicate with every students
- The college building is very old.... Sometimes we (students) were in fear to get injured by it. ..so needful steps should be taken to renovate the building of college as soon as possible.
- In semester system teachers & students feel time constraint
- Revision session should also be there
- Number of teachers should be increased
- Maximise the use of ICT in teaching
- The institution must arrange educational tours or industrial visits to make students aware about field and encourage them to improvise their practical knowledge
- Students should be encouraged for extra-curricular activities
- Do needful for better infrastructure, old benches, canteen, drinking water, cleanliness of washrooms parking area
- Better information or communication system should be placed via mobile for students